

Leasing property

Legal information for Victorian community organisations

This fact sheet covers:

- ▶ how incorporation is relevant to leasing property
 - ▶ identifying the type of lease your organisation is being asked to sign
 - ▶ tips for negotiating a lease
 - ▶ rights under a lease
 - ▶ obligations under a lease, and
 - ▶ when things go wrong with a lease
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Many community organisations need an office, or some kind of building or property to operate out of. It's very common for organisations to rent, rather than buy that property.

When an organisation enters into a lease, terms and conditions apply. The organisation will usually pay rent and may also be required to pay for other things, such as maintenance.

It's important for community organisations to understand their obligations under a lease, as well as their rights. It's also crucial to properly understand a lease before signing it. It's a good idea to get legal advice before signing a lease.

Incorporation and leases

Whether or not your organisation is incorporated will impact its ability to lease a property

Generally, only individuals or incorporated legal entities can enter into leases. Needing a lease is a common factor that leads to a group becoming incorporated. When an incorporated entity enters into a lease, its members are protected from liability under the lease.

An unincorporated group is not a legal entity, so it can't generally enter into a lease in the group's name. A person or a number of people in the group can enter into the lease personally, for the benefit of the unincorporated group. This arrangement would enable the group to use the property. However, this can expose those individuals to personal liability for the obligations in the lease, which can be quite substantial, (for example – needing to repair damage to property, or personally pay rent if the group runs out of money).



Related Not-for-profit Law resource

For further information on deciding whether to incorporate go to [our webpage on the incorporation decision](#).



Caution

People should be very careful when considering entering into a lease in a personal capacity for an organisation they are involved with. The person, not the group, will be personally liable under the lease.

The same applies to providing **personal guarantees** under a lease. This makes you like a co-signor to the lease and means that you will be obliged to perform under the lease if the tenant doesn't do certain things under the lease. You might wish to seek legal advice before agreeing to provide a personal guarantee.

What kind of lease is available and what does this mean for my organisation?

There are three main types of leases used in Victoria – residential tenancy agreements, commercial leases and retail leases.

As explained below, the intended use of the property will determine whether the lease will be residential, commercial or retail. The most common type of leases for not-for-profit organisations are commercial or retail leases.

Residential leases

A residential tenancy agreement is used for residential purposes (when someone will be living at the property). This type of agreement and the relationship between the landlord and tenant is regulated by the *Residential Tenancies Act 1997 (Vic)*. It's generally not common for an organisation to enter into a residential tenancy agreement – however, it may do so if, for example, it was providing residential services, such as homes for disadvantaged youth.

Commercial leases

A commercial lease is a lease of commercial property, such as a factory, warehouse or office. There are many different types of commercial leases, which means the rights and obligations imposed under this type of lease will often differ, depending on the circumstances and the activities of the organisation.

A commercial lease is a type of contract, so is generally governed by the terms and conditions of the agreement (rather than specific legislation).

You may want to seek the assistance of a lawyer when considering a commercial lease because:

- tenants have less consumer protection (consumer laws that apply to residential leases do not cover commercial leases)
- most terms of the contract are negotiable (rent amount, rent increases, length), so can be written in the landlord's favour, and
- some contracts may have prohibitive clauses, for example, restrictions on signage, the permitted use, assigning and subletting (see below for more information on 'Subleases and assignment')



Related Not-for-profit Law resource

For more information on contracts and consumer protection for community organisations, go to [our webpage on contracts](#).



Retail leases

Retail leases are the most common type of leases used by community organisations. A retail lease is a type of commercial lease but the rights and obligations in a retail lease are governed by the *Retail Leases Act 2003* (Vic) (**the Act**) and *Retail Leases Regulations 2013* (Vic) (**the Regulations**).

The Act and Regulations provide certain protections to tenants, for example requiring landlords to provide a tenant with full information before the lease is signed and giving tenants the right to a minimum five-year term (which the tenant can opt out of if they want to).

The Act is a complex piece of legislation. It applies to some premises or businesses (such as shops and premises for consumer, business, and trade services or hire of goods) but not all.

Under the Act, a retail lease is a lease used 'wholly' or 'predominantly' for the sale or hire of goods by retail, or the 'retail' provision of services. The fundamental feature of 'retail' is the provision of an item or service to the ultimate consumer for fee or reward. Just because there is no intention to make a profit, this does not automatically mean that an organisation is not engaging in retail activities. The organisation may still be covered by the Act if it is providing goods or services.

In Victoria, the Act will not apply to leases entered into after 1 January 2015 where a community organisation is paying rent of less than \$10,000 per annum, and

- is using the premises wholly or predominantly for 'public' or 'charitable' purposes, or
- is using the premises wholly or predominantly by a body or association (whether incorporated or unincorporated) that exists for the purposes of providing or promoting community, cultural, sporting, recreational or similar facilities, activities or objectives and applies the profits to those objectives and prohibits the payment of a dividend to its members

Where a community organisation tenant's rent is higher than \$10,000 per annum, the lease will have the protection of the Act where the premises are used for the sale or hire of goods by retail or the retail provision of services.

Note that there are other types of use to which the Act does not apply (for example some religious uses and some leases over 15 years which contain particular obligations), so you should seek specialist legal advice to determine whether a lease you are entering into is covered by the Act.

Entering into a lease

More often than not, a real estate agent will act on behalf of the landlord of the property that you are interested in and will be responsible for negotiating a lease with your organisation.

Negotiating leases generally

When negotiating a lease, prospective tenants should:

- make sure the lease is in writing
- make sure the lease contains all the details of the agreement between the tenant and landlord, and accurately describes the property, any existing damage, any fixtures, fittings or equipment that are included in the lease, and any undertaking (a promise) that the landlord has given (for example, to re-carpet within six months)
- take particular care to read and understand the terms of the lease, particularly the terms setting out the start and finish dates, the amount of rent to be paid (and how this rent will be reviewed) and the permitted uses of the property
- consider if the lease has an option to renew and the date that this option must be exercised (if it does, this date is important and should be noted and entered onto a calendar)
- consider if the lease requires the tenant to provide a bank guarantee or pay a security deposit (these are held by the landlord so if the tenant for example does not pay rent or damages the property the landlord can draw upon the guarantee or deposit to obtain the rent or repair the damage), and
- consider if the lease requires the tenant to pay any costs passed on by the landlord. These costs are known as **outgoings**. If the lease is a retail lease, the landlord must provide a disclosure statement (see below under 'Negotiating a retail lease') and the outgoings must be detailed in this document



Tip

If you or your organisation are confused about your organisation's leasing arrangements, or have any doubts about what is required under the lease or whether the lease is subject to the Act (or other legislation which means it brings certain rights and obligations), you should seek assistance from a lawyer.

Negotiating a retail lease

The Act imposes specific requirements when negotiating a retail lease, such as:

- the landlord must give a copy of the lease and a copy of the information brochure about retail leases published by the Victorian Small Business Commissioner (**VSBC**) to the person they are negotiating with (this requirement does not apply to a renewal of a lease)
- the landlord must give the tenant a copy of a 'disclosure statement' which sets out important aspects of the lease, such as rent, outgoings and other obligations. Prospective tenants should make sure they carefully read and understand the details of the disclosure statement, and
- the duration of any retail lease (being the initial term and any further terms) must be at least five years unless the tenant expressly agrees to waive this right. In this case, the tenant must obtain a five year waiver certificate from the VSBC



Tip

The information [brochure](#) published by the VSBC has a checklist and information which explains what a tenant should do and think about before entering a retail lease.

Before you move into the new property

Condition reports

It's a good idea to arrange for a condition report to be prepared before the lease starts, so that there is a record of the condition of the premises. Who commissions (arranges) and who pays for this report will form part of the negotiations with the landlord.

Having a condition report will hopefully avoid any disputes when you come to vacate and 'make good' (for further information see the section 'Make Good' below) the premises on expiry of the lease as the condition of the premises at the beginning is clearly recorded.

Zoning and property use

It's a good idea to call the local council to ensure that the premises can be used in the way your organisation intends and that there will not be any zoning issues or planning permits required.

Rights and obligations

Your rights and obligations, and those of your landlord, will be outlined in your lease. They are likely to include some version of the rights and obligations listed below.

Rights

Tenants generally have the right to:

- use (quiet possession) of the premises without interruption by the landlord
- their own use (exclusive possession) of the property unless otherwise provided for in the lease, and
- receive a suspension or a reduction of rent and building outgoings if buildings are damaged or destroyed so that they cannot be used or accessed for the permitted use



Obligations

Tenants are generally obliged to:

- pay rent on or before the day on which it falls due for payment
- pay outgoing (usually a proportion of outgoing if the tenant is only leasing part of the building)
- pay a security deposit, which could be in the form of a bank guarantee
- maintain certain insurances on the property (for further information see the section 'Insurance' below)
- not abandon the premises
- repair and maintain the property (for further information see the section 'Repairs and maintenance' below)
- ensure the premises are kept clean and tidy and, when the lease expires, return the premises to their condition as at the start date
- notify the landlord of any damage, hazards, notices or orders affecting or relating to the property
- use the premises, and only allow others to use the premises, for the permitted use, and
- indemnify (reimburse) the landlord for any damage caused to the premises except to the extent caused or contributed to by the landlord, and release the landlord from liability (legal responsibility) arising from events outside the landlord's control

Subleases and assignment

An assignment is, generally speaking, where you transfer your whole interest in the property (in this case, a lease) to another person or entity. It is similar to selling a property. That is – the person you transfer the lease to steps into your shoes as tenant so takes over all of your obligations and rights under the lease (for example, paying rent to the landlord). A direct legal relationship is created between the landlord and the new tenant (the 'assignee') in place of your relationship with the landlord.

A sublease is where you lease all or part of the premises to another party. This usually happens if you have more space than you require for your organisation's needs. Your organisation becomes the landlord to the subtenant but is still a tenant to the main landlord (so you still pay rent to your landlord). Usually there is no direct relationship created between your landlord and the subtenant. If you are considering subletting the premises you need to consider what obligations you will have to your subtenant and you should consider seeking legal advice.

If the lease is governed by the Act, and if certain requirements are met, an assignment will release you from any future obligations to the landlord. If the lease is not governed by the Act, a release of your obligations as tenant will need to form part of the commercial negotiations. A sublease, however, will not release you from your obligations to the landlord.

If an organisation wants to assign a lease or sublet a part of the premises, it will need to comply with the requirements under the lease. The following requirements are reasonably common in most leases:

- a request for assignment or subletting will need to be made in writing to the landlord. This request will often need to include information about the business and financial resources of the proposed assignee. Often a lease will provide that the landlord can't unreasonably withhold its consent if the tenant can demonstrate that the proposed assignee or subtenant is respectable, solvent and capable of performing the tenant's obligations under the lease. It's important that you check that the landlord can't withhold its consent in its absolute discretion. If your lease is governed by the Act, the landlord will only be entitled to withhold consent in limited circumstances
- a deed of assignment or sublease will need to be prepared and signed by the parties, and
- the tenant will need to pay the landlord's legal and other costs of and incidental to providing consent or otherwise

Insurance

Most leases state that the landlord must take out building insurance and the tenant will reimburse the landlord for the costs of the premiums (by paying outgoing). If your organisation is only leasing part of a property you will generally contribute to a proportion of the insurance premium. The proportion is usually based on the proportion of the total area of the property that you occupy.



It is also common that tenants have an obligation to take out public liability insurance (usually for \$20 million) and tenant's property insurance including breakage of glass.



Related Not-for-profit Law resource

Read our Guide to Insurance on [our Insurance webpage](#).

Repairs and maintenance

It's important that an organisation clearly understands who will be responsible for repairing and maintaining the premises. It's common that a tenant will be responsible for cleaning the premises and undertaking general repairs and maintenance.

If the lease is a retail lease:

- governed by the Act – the landlord will be responsible for maintaining the premises (including the fixtures and the plant and equipment) in the same condition they were in when the retail premises lease was entered into, or
- not governed by the Act – the lease itself will set out who will be responsible for repairs and maintenance. It's important that the lease states that the landlord will be responsible for any structural or capital repairs and maintenance

'Make good' and reinstatement

It's important that an organisation understands the extent of its 'make good' obligations at the end of the lease.

It's common that a tenant will be required to remove all of its property from the premises and 'make good' (repair) any damage caused by removal.

However, a 'make good' obligation may be far more extensive than this and can provide that the tenant must re-paint and re-carpet, even if the premises were not freshly painted or carpeted when the tenant moved in.

'Make good' obligations can also extend to things such as removing partitions, removing all alterations undertaken by the tenant during the term and installing new ceiling tiles. That is, returning the premises to a bare shell. A tenant needs to be fully aware of its 'make good' obligations so that it can anticipate the cost of undertaking all necessary works.

When things go wrong

Breach of lease

The consequences of breaching your lease should be contained in the agreement itself.

It's important to note that if you do not pay rent, your landlord may have the right to terminate your lease and evict you from the premises. Depending on what your lease says, your landlord may be entitled to do either of these things without prior notice. For this reason, it is important that you ensure rent is always paid on time.

If you breach another condition of the lease your landlord may give you a notice that gives you a specified amount of time to remedy (make right) that breach.

The notice should include:

- the nature of the breach alleged (ie. which obligation your landlord says you have not fulfilled)
- what needs to be done to remedy the breach, and
- the time-frame for fixing the breach

If you don't comply with the notice, the landlord may have a right to terminate your lease and evict you from the premises.



Note

The [Office of the Victorian Small Business Commissioner](#) assists in resolving disputes between landlords and tenants through mediation and other forms of dispute resolution.

Resolution of disputes

If a dispute arises, it's preferable to resolve it informally as formal dispute resolution is likely to incur costs for both parties.

If your retail lease is governed by the Act, the Small Business Commissioner can help you mediate or use other alternative dispute resolution. If alternative dispute resolution fails, the matter may then need to be dealt with by the Victorian Civil and Administrative Tribunal (**VCAT**). If none of these steps are successful, the matter may be dealt with in the Victorian Supreme Court. This is usually very expensive and stressful for all involved and should be avoided as far as possible.

If your retail lease is not governed by the Act or if your lease is a commercial lease that is not governed by specific legislation, then there may be dispute resolution clauses in your lease which will need to be followed. If there are no dispute resolution clauses, mediation or another form of alternative dispute resolution should be attempted in the first instance. Court should only be used as a last resort as it is time consuming and costly.

If you have a dispute about a residential lease, Consumer Affairs Victoria may be able to assist your community organisation. In certain circumstances, they may be able to offer assistance through voluntary conciliation. If this does not resolve the issue they may suggest you have the matter dealt with by a court or VCAT or you seek the assistance of a lawyer. Further information is available on the [Consumer Affairs website](#).



Related Not-for-profit Law resource

For more information on dispute resolution go to [our webpage on disputes](#).

Resources

Not-for-profit Law resources

▶ [The incorporation decision](#)

This fact sheet explains in more detail what incorporation means and provides a general overview of some of the main differences between an 'unincorporated' and an 'incorporated' group including information on: what it means to incorporate and the benefits, the practical things to consider when deciding whether to incorporate, and the obligations of incorporated groups.

▶ [Understanding contracts](#)

This guide includes information on general principles of contract law, reviewing a contract and approval processes for contracts, and specific types of contracts.

▶ [Consumer guarantees and not-for-profits](#)

This fact sheet explains consumer guarantees contained in the Australian Consumer Law (ACL) and how they apply to not-for-profits.

▶ [Insurance](#)

The Insurance and Risk Management for Community Organisations Guide for all Australian states and territories, provides detailed information on risk management strategies and different insurance products that can be used as part of a community organisation's risk management.

Other related resources

▶ [The Victorian Small Business Commissioners Ministerial Determinations – Premises used for charitable purposes](#)

▶ [The Victorian Small Business Commissioner's information brochure about retail leases](#)

Legislation

▶ [Retail Leases Act 2003 \(Vic\)](#)

▶ [Retail Leases Regulations 2013 \(Vic\)](#)