

Leasing property

Legal information for Queensland community organisations

This fact sheet covers:

- ▶ how incorporation is relevant to leasing property
 - ▶ identifying the type of lease your organisation is being asked to sign
 - ▶ tips for negotiating a lease
 - ▶ rights under a lease
 - ▶ obligations under a lease, and
 - ▶ when things go wrong with a lease
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Many community organisations need an office, or some kind of building or property to operate out of. It's very common for organisations to rent, rather than buy that property.

When an organisation enters into a lease, terms and conditions apply. The organisation will usually pay rent and may also be required to pay for other things, such as maintenance.

It's important for community organisations to understand their obligations under a lease, as well as their rights. It's also crucial to properly understand a lease before signing it. It's a good idea to get legal advice before signing a lease.

Incorporation and leases

Whether or not your organisation is incorporated will impact its ability to lease a property.

Generally, only individuals or incorporated legal entities can enter into leases. Needing a lease is a common factor that leads to a group becoming incorporated. When an incorporated entity enters into a lease, its members are protected from liability under the lease.

An unincorporated group is not a legal entity, so it can't generally enter into a lease in the group's name. A person or a number of people in the group can enter into the lease personally, for the benefit of the unincorporated group. This arrangement would enable the group to use the property. However, this can expose those individuals to personal liability for the obligations in the lease, which can be quite substantial (for example – needing to repair damage to property, or personally pay rent if the group runs out of money).



Related Not-for-profit Law resource

For further information on deciding whether to incorporate go to [our webpage on the incorporation decision](#).



Caution

People should be very careful when considering entering into a lease in a personal capacity for an organisation they are involved with. The person, not the group, will be personally liable under the lease.

The same applies to providing **personal guarantees** under a lease. This makes you like a co-signor to the lease and means that you will be obliged to perform under the lease if the tenant doesn't do certain things under the lease. You might wish to seek legal advice before agreeing to provide a personal guarantee.

What kind of lease is available and what does this mean for my organisation?

There are three main types of leases used in Queensland – residential leases, commercial leases and retail shop leases.

As explained below, the intended use of the property will determine whether the lease will be residential, commercial or retail. The most common types of leases for community organisations are commercial or retail shop leases.

Residential leases

A residential lease is used for residential purposes (when someone will be living at the property). This type of agreement and the relationship between the landlord and tenant is regulated by the *Residential Tenancies and Rooming Accommodation Act 2008* (Qld).

It's generally not common for an organisation to enter into a residential tenancy agreement – however, it may do so if, for example, it was providing residential services, such as homes for disadvantaged youth.

Commercial leases

A commercial lease is a lease of commercial property, such as a factory, warehouse or office. There are many different types of commercial leases, which means the rights and obligations imposed under this type of lease will often differ, depending on the circumstances and the activities of the organisation.

A commercial lease is a type of contract, so is generally governed by the terms and conditions of the agreement (rather than specific legislation).

You may want to seek the assistance of a lawyer when considering a commercial lease because:

- tenants have less consumer protection (consumer laws that apply to residential leases do not cover commercial leases)
- most terms of the contract are negotiable (rent amount, rent increases, length), so can be written in the landlord's favour, and
- some contracts may have prohibitive clauses, for example, restrictions on signage, the permitted use, assigning and subletting (see below for more information on 'Subleases and assignment')

Retail shop leases

A retail shop lease is a type of commercial lease but the rights and obligations in a retail shop lease are governed by the *Retail Shop Leases Act 1994* (Qld) (**the Act**) and the *Retail Shop Leases Regulations 2016* (Qld).

The Act uses the terms 'lessor' (sometimes referred to as the landlord, proprietor, or owner) and 'lessee' (sometimes referred to as the tenant, occupant, or resident). In this fact sheet we use the terms landlord and tenant.

A retail shop lease is a lease where the premises are less than 1,000m² and are:

- located in a retail shopping centre regardless of their use provided at least 25% of the retail floor area of the centre is used for retail, or



- used predominantly for a retail business

A retail shopping centre is any cluster of at least five premises which:

- are used wholly or predominantly for carrying on retail businesses
- are located in the same or adjoining buildings
- have the same landlord, 'head lessor' (the landlord of your landlord) or are part of the same community titles scheme, and
- are generally promoted as constituting a shopping mall, shopping centre, shopping court or shopping arcade

It's often difficult to be certain whether a tenant will have the protection of the Act where the premises do not form part of a retail shopping centre, as it's not always clear whether an organisation is a 'retail business'.

The usual understanding of a 'business' is a commercial activity or profit-making activity and the fundamental feature of 'retail' is the provision of an item or service to the ultimate consumer for fee or reward. Retail property includes property such as shops and property for consumer, business, and trade services. Examples of these include estate agents, doctors, and automotive repairs. However, if a community organisation tenant doesn't intend to make a profit, the organisation may still be covered by the Act if it's providing goods or services.

It will not always be clear whether your organisation's activities fall within the meaning of 'retail' so you may need to seek specialist legal advice to confirm the type of lease you are entering into.

Entering into a lease

More often than not, a real estate agent will act on behalf of the landlord of property that you are interested in and will be responsible for negotiating a lease with your organisation.

Negotiating leases generally

When negotiating a lease, prospective tenants should:

- make sure the lease is in writing
- make sure the lease contains all the details of the agreement between the tenant and landlord, and accurately describes the property, any existing damage, any fixtures, fittings or equipment that are included in the lease, and any undertaking (a promise) that the landlord has given (for example, to re-carpet within six months)
- take particular care to read and understand the terms of the lease, particularly the terms setting out the start and finish dates, the amount of rent to be paid (and how this rent will be reviewed) and the permitted uses of the property
- consider if the lease has an option to renew and the date that this option must be exercised (if it does, this date is important and should be noted and entered onto a calendar)
- consider if the lease requires the tenant to provide a bank guarantee or pay a security deposit (these are held by the landlord so if the tenant for example does not pay rent or damages the property the landlord can draw upon the guarantee or deposit to obtain the rent or repair the damage)
- consider if the lease requires the tenant to pay any costs passed on by the landlord. These costs are known as **outgoings**. If the lease is a retail shop lease, the landlord must provide a disclosure statement (see below under 'Negotiating a retail lease') and the outgoings must be detailed in this document



Tip

If you or your organisation are confused about your organisation's leasing arrangements, or if you have any doubt as to what is required under the lease or whether the lease is one which is subject to the Act (or other legislation which means it brings certain rights and obligations), you should seek the assistance of a lawyer.

Negotiating a retail shop lease

The Act imposes specific requirements when negotiating a retail shop lease, such as:

- the landlord must give a copy of the proposed lease to the person they are negotiating with
- the landlord must give the prospective tenant a copy of a 'disclosure statement' which sets out important aspects of the lease, such as rent, outgoings and other obligations. Prospective tenants should make sure they carefully read and understand the details of the disclosure statement, and
- the prospective tenant must give the landlord a disclosure statement which sets out details of the prospective tenant and its business and experience in retail



Tip

The [Leasing Premises Guide](#) published by the Queensland Government has information which explains what a tenant should do and think about before entering a retail shop lease.

Before you move into the new property

Condition reports

It's a good idea to arrange for a condition report to be prepared before the lease starts, so that there is a record of the condition of the property. Who commissions (arranges) and who pays for this report will form part of the negotiations with the landlord.

Having a condition report will hopefully avoid any disputes when you come to vacate and 'make good' (for further information see the section 'Make Good' below) the property at the end of the lease as the condition of the property at the start is clearly recorded.

Zoning and property use

It's a good idea to call the local council to ensure that the property can be used in the way your organisation intends and that there will not be any zoning issues or planning permits required.

Rights and obligations

Your rights and obligations, and those of your landlord, will be outlined in your lease. They are likely to include some version of the rights and obligations listed below.

Rights

Tenants generally have the right to:

- use (quiet possession) of the property without interruption by the landlord
- their own use (exclusive possession) of the property unless otherwise provided for in the lease, and
- receive a suspension or a reduction of rent and outgoings if the property is damaged or destroyed so that it cannot be used or accessed for the permitted use

Obligations

Tenants are generally obliged to:

- pay rent on or before the due date
- pay outgoings (usually a proportion of total outgoings if the tenant is only leasing part of a building)
- pay a security deposit, which could be in the form of a bank guarantee
- maintain certain insurances on the property (for further information see the section 'Insurance' below)
- not abandon the property
- repair and maintain the property (for further information see the section 'Repairs and maintenance' below)



- ensure the property is kept clean and tidy and at the end of the lease return the property to its condition as at the commencement date
- notify the landlord of any damage, hazards, notices or orders affecting or relating to the property
- use the property, and only allow others to use the property, for the permitted use, and
- indemnify (reimburse) the landlord for any damage caused to the property except to the extent caused or contributed to by the landlord, and release the landlord from liability (legal responsibility) arising from events outside the landlord's control

Subleases and assignment

An assignment is, generally speaking, where you transfer your whole interest in the property (in this case, a lease) to another person or entity. It's similar to selling a property. That is, the person you transfer the lease to steps into your shoes as tenant so takes over all of your obligations and rights under the lease (for example paying rent to the landlord). A direct legal relationship is created between the landlord and the new tenant (also called the 'assignee') in place of your relationship with the landlord.

A sublease is where you lease all or part of the premises to the other party. This usually happens if you have more space than you require for your organisation's needs. Your organisation becomes the landlord to the subtenant but is still a tenant to the main landlord (so you still pay rent to your landlord). Usually, there is no direct legal relationship created between your landlord and the subtenant. If you are thinking of subletting your property you need to consider what obligations you will have to your subtenant and you should consider seeking further legal advice.

If the lease is governed by the Act, and if certain requirements are met, an assignment will release you from any future obligations to the landlord. If the lease is not governed by the Act, a release will need to form part of the commercial negotiations. A sublease however, will not release you from your obligations to the landlord.

If an organisation wants to assign a lease or sublet the property, it will need to comply with the requirements under the lease. The following requirements are reasonably common in most leases:

- a request for assignment or subletting will need to be made in writing to the landlord. This request will often need to include information about the business and financial resources of the proposed assignee. Although, generally speaking, a landlord is entitled to withhold consent to a sublease in its absolute discretion even in leases to which the Act applies, often a lease will provide that the landlord can't unreasonably withhold its consent if the tenant can demonstrate that the proposed assignee or subtenant is respectable, solvent and capable of performing the tenant's obligations under the lease. If the landlord has not responded within one month to a request for consent to an assignment of the lease, a retail tenancy dispute will exist under the Act (for more information see section 'Resolution of disputes' below)
- a deed of assignment or sublease will need to be prepared and signed by the parties, and
- the tenant will need to pay the landlord's legal and other costs relating to providing consent or otherwise

Insurance

Most leases state that the landlord must take out building insurance and the tenant will reimburse the landlord for the costs of the premiums (by paying outgoings). If your organisation is only leasing part of a property you will generally contribute a proportion of the premium. The proportion is usually based on proportion of the total area of the property that you occupy.

It is also common that tenants have an obligation to take out public liability insurance (usually for \$20 million) and tenant's property insurance including breakage of glass.



Related Not-for-profit Law resource

Read our Guide to Insurance on [our Insurance webpage](#).



Repairs and maintenance

It's important that an organisation clearly understands who will be responsible for repairing and maintaining the property and the lease should set this out. It's common that a tenant will be responsible for cleaning the property and undertaking general repairs and maintenance. It's important that the lease states that the landlord will be responsible for any structural or capital repairs and maintenance.

If the Act applies, you may be required to contribute to a 'sinking fund' to cover the landlord's costs of major items of repair or maintenance.

'Make good' and reinstatement

It's important that an organisation understands the extent of its 'make good' obligations at the end of the lease.

It's common that a tenant will be required to remove all of its property from the property and 'make good' (repair) any damage caused by removal. However, a 'make good' obligation may be far more extensive than this and can provide that the tenant must re-paint and re-carpet, even if the property was not freshly painted or carpeted when the tenant moved in.

'Make good' obligations can also extend to things such as removing partitions, removing all alterations undertaken by the tenant during the term and installing new ceiling tiles. That is, returning the property to a bare shell. A tenant needs to be fully aware of its 'make good' obligations so that it can anticipate the cost of undertaking all necessary works.

When things go wrong

Breach of lease

The consequences of breaching your lease should be contained in the agreement itself.

It's important to note that if you do not pay rent, your landlord may have the right to terminate your lease and evict you from the property. Depending on what your lease says, your landlord may be entitled to do either of these things without prior notice. For this reason, it is important that you ensure rent is always paid on time.

If you breach another condition of the lease your landlord may give you notice that will give you a specified amount of time to remedy (make right) that breach.

The notice should include:

- the nature of the breach alleged (which obligation your landlord says you have not fulfilled)
- what your organisation needs to do to fix the breach, and
- the timeframe for fixing the breach

If you don't comply with the notice the landlord may have the right to terminate your lease and evict you from the property.

Resolution of disputes

If a dispute arises, it is preferable to resolve it informally as formal dispute resolution is likely to incur costs for both parties.

If your retail shop lease is governed by the Act, the Queensland Civil and Administrative Tribunal (**QCAT**) can generally help you mediate, and if the mediation fails, formally hear the dispute. Unless a dispute is classed as 'urgent' QCAT will encourage (although cannot compel) the parties to attempt mediation before it hears the case itself, apart from some types of dispute where the mediator does not have jurisdiction under the Act (such as if the matter is already before a court, is the subject of an arbitration, or if the matter relates to the amount of rent payable, rent being in arrears or the amount of landlord's outgoings).

Alternatively, you may be able to start proceedings in the Magistrates Court, the District Court or the Supreme Court, depending on the monetary value of the claim. There are no mandatory provisions under

the Act to attempt alternative dispute resolution before applying to the relevant court (although your lease may require you to do so). However it is always preferable for the parties to attempt mediation in the first instance and before incurring the fees and other costs that may apply to a court application. Note that if a dispute notice has been lodged with QCAT, the dispute cannot generally be referred to arbitration or heard by another court.

If your lease is a commercial lease that is not governed by a special act, then there may be dispute resolution clauses in your lease which will need to be followed. If there are no dispute resolution clauses then mediation or another form of alternative dispute resolution should be attempted in the first instance. Court should only be used as a last resort as it is time consuming and costly.



Note

QCAT assists in resolving disputes between landlords and tenants through [mediation and other forms of dispute resolution](#). Either party can make an application in relation to a retail shop lease. The [QCAT website](#) has information on the application process.

If you have a dispute about a residential leases, the Residential Tenancies Authority may be able to assist your community organisation. In certain circumstances, they may be able to offer assistance through voluntary conciliation. If this does not resolve the issue they may suggest you have the matter dealt with by a court or the QCAT, or you seek the assistance of a lawyer. Further information is available on the [RTA website](#). A [flowchart on the process](#) is also published on this website.



Related Not-for-profit Law resource

For more information on dispute resolution go to [our webpage on disputes](#).

Resources

Related Not-for-profit resources

▶ [The incorporation decision](#)

The fact sheet explains in more detail what incorporation means and provides a general overview of some of the main differences between an 'unincorporated' and an 'incorporated' group including information on: what it means to incorporate and the benefits, the practical things to consider when deciding whether to incorporate, and the obligations of incorporated groups.

▶ [Understanding contracts](#)

This guide includes information on general principles of contract law, reviewing a contract and approval processes for contracts, and specific types of contracts.

▶ [Consumer guarantees and not-for-profits](#)

This fact sheet explains consumer guarantees contained in the Australian Consumer Law (**ACL**) and how they apply to not-for-profits.

▶ [Insurance](#)

The Insurance and Risk Management for Community Organisations Guide for all Australian states and territories, provides detailed information on risk management strategies and different insurance products that can be used as part of a community organisation's risk management.

Other related resources

▶ The [Queensland Government guide to leasing premises](#)

▶ The [Queensland Government guide to dispute resolution under the Retail Leases Act 1994](#)

Legislation

▶ [Retail Shop Leases Act 1994 \(Qld\)](#)

▶ [Retail Shop Leases Regulations 2016 \(Qld\)](#)